TERMS AND CONDITIONS OF PURCHASE OFF SITE SOLUTIONS (RT) LIMITED ("OSS")

1 DEFINITIONS

In this document the following words shall have the following meanings:

- 1.1 "Agreement" means these Terms and Conditions together with the terms of any applicable Purchase Order;
- 1.2 "Intellectual Property Rights" means all patents, registered and unregistered designs, copyright, trade marks, know-how and all other forms of intellectual property wherever in the world enforceable;
- 1.3 "Purchase Order" means the standard OSS document which includes or is attached to a statement of work describing the goods and/or services to be provided by the Supplier and which provides a maximum value payable by OSS to the Supplier;
- 1.4 "Supplier" means the organisation or person who supplies goods and/or services to OSS as referred to on the Purchase Order;
- 1.5 "Supplier Personnel" means any employee or contractor supplied by the Supplier to provide services.

2 GENERAL

- 2.1 These Terms and Conditions shall apply to all contracts for the supply of goods and/or services by the Supplier pursuant to one or more Purchase Order.
- 2.2 Where it is agreed that the Supplier shall supply goods and/or services, the goods and/or services to be supplied, the price payable and any other special terms agreed between the parties shall be set out in the Purchase Order. All Purchase Orders shall be subject to these Terms and Conditions.
- 2.3 No changes or variations to these Terms and Conditions or any Purchase Order shall be effective unless agreed in writing between the parties.

3 PRICE AND PAYMENT

- 3.1 The price and any taxes and expenses for the goods and/or services shall be as specified in the Purchase Order.
- 3.2 An invoice shall be produced by the Supplier to OSS in accordance with the terms set out in the Purchase Order. OSS shall pay for the goods and/or services at the end of the month following the month in which the goods and/or services are supplied or in which the invoice is received, whichever is the later. In no circumstances shall the time for payment be of the essence of the Agreement.
- 3.3 OSS shall not be responsible for any expenses, charges or price other than those set out in the Purchase Order.
- 3.4 If the parties agree that the Supplier is to provide goods and/or services or resources in addition to those specified in a Purchase Order, then such agreement will be reflected in a further Purchase Order, which will be deemed incorporated into this Agreement.
- 3.5 Once a Purchase Order has been agreed by OSS the price for the goods and/or services shall be fixed.

4 WARRANTY

- 4.1 The Supplier warrants and guarantees that all goods and materials supplied under this Agreement shall be free from any defects, patent or latent, in material and workmanship, conform to applicable specifications and drawings and, to the extent that detailed designs were not provided to OSS, will be free from design defects and in every aspect suitable for the purposes intended by OSS, as to which the Supplier hereby acknowledges that it has had due notice. The approval by OSS of any designs provided by the Supplier shall not relieve the Supplier of its obligations under any provision contained in this Clause.
- 4.2 Where there is a breach of the warranty contained in this Clause by the Supplier, OSS, without thereby waiving any rights or remedies otherwise provided by law and/or elsewhere in this Agreement, may require the Supplier to repair or replace the defective goods at the Supplier's risk and expense or repay the price or part of the price relating to the defect to OSS.
- 4.3 Items repaired or replaced shall be subject to these Terms and Conditions in the same manner as those originally delivered under this Agreement. If the Supplier refuses or fails promptly to repair or replace items when requested under this provision, OSS may itself, or through an agent or sub-contractor, or otherwise, repair or replace any item itself and the Supplier agrees to reimburse OSS for any costs or expenses incurred.

5 DELIVERY

- 5.1 Delivery of the goods shall be made to such location as OSS shall direct. Carriage shall be paid for by the Supplier. Any time agreed between the parties for such delivery shall be of the essence of the Agreement and OSS shall be entitled to cancel, without notice, the whole or any part of this Agreement if this Clause is not complied with by the Supplier. A proof of delivery document quoting the Order number shall accompany the Goods. The Supplier shall ensure that the Goods will be properly packed and secured in such a manner as to reach their destination undamaged and in good condition. OSS shall not be obliged to return to the Supplier any packaging materials. Where delivery of the Goods is to be made to OSS's customer the Supplier must deliver on the type, quality and quantity of Goods specified in the Order and/or Specification.
- 5.2 Where OSS cancels the whole or part of the contract in accordance with Clause 5.1:
 - 5.2.1 all sums payable by OSS in relation to the whole or part of the contract cancelled shall cease to become payable;
 - 5.2.2 all sums paid by OSS in relation to the whole or part of the contract cancelled shall be repaid by the Supplier immediately;
 - 5.2.3 OSS shall be entitled to recover damages from the Supplier for any loss caused as a result of the Supplier's failure to deliver the goods and/or as a result of the cancellation of the whole or part of the contract.

6 TITLE

6.1 The Supplier warrants that it has good title to the goods and that it will transfer such title as it may have in the goods to OSS pursuant to Clause 6.2.

6.2 Title in the goods will pass to OSS when the goods are unconditionally appropriated (by either party or by or with the consent of either party) to this Agreement, or on delivery to OSS, whichever happens first.

7 RISK

The goods will be and shall remain at the Supplier's risk until such time as they are delivered to OSS (or at his direction), and are found to be in accordance with the requirements of this Agreement. It shall be the duty of the Supplier at all times to maintain a contract of insurance over the goods and, on request from OSS, to assign to OSS the benefits of such insurance.

8 INSPECTION OF GOODS

- 8.1 OSS shall inspect the goods upon delivery.
- 8.2 Where goods are damaged OSS shall notify the Supplier. OSS may reject the damaged goods and the following provisions shall apply:
 - 8.2.1 the Supplier shall collect the damaged goods from OSS at the Supplier's expense;
 - 8.2.2 during the period between delivery of the goods to OSS and collection by the Supplier, OSS shall not be liable for any loss or further damage caused to the damaged goods;
 - 8.2.3 all sums payable by OSS in relation to the damaged goods shall cease to become payable;
 - 8.2.4 all sums paid by OSS in relation to the damaged goods shall be repaid by the Supplier immediately;
 - 8.2.5 OSS shall be entitled to claim damages from the Supplier for any losses caused to OSS as a result of the goods being damaged.
- 8.3 Where there are shortages in the order OSS shall notify the Supplier and the following provisions shall apply:
 - 8.3.1 all sums payable by OSS in relation to the missing goods shall cease to become payable;
 - 8.3.2 all sums paid by OSS in relation to the missing goods shall be repaid by the Supplier immediately;
 - 8.3.3 OSS shall be entitled to claim damages from the Supplier for any losses caused to OSS as a result of the shortages.
- 8.4 If OSS so requests, the Supplier shall immediately replace damaged goods or supply goods which are missing at the Supplier's expense or OSS shall be entitled to cancel, without notice, the whole or any unexecuted part of the order and the rights referred to in Clause 5.2 shall apply.
- 8.5 Where there is an excess of goods in relation to the order OSS may reject the excess goods by notice in writing to the Supplier and the following provisions shall apply:
 - 8.5.1 the Supplier shall collect the excess goods from OSS at the Supplier's expense;

- 8.5.2 during the period between delivery of the goods and collection by the Supplier, OSS shall not be liable for any loss or damage caused to the excess goods;
- 8.5.3 no sum shall be due to the Supplier for the excess goods and in the event that sums are paid to the Supplier for the excess goods, the Supplier shall repay such sums to OSS immediately.
- 8.6 OSS may accept excess goods by notifying the Supplier of such acceptance and the price of the excess goods shall be payable by OSS.
- 8.7 The Supplier shall repair or replace free of charge, goods damaged or lost in transit upon receiving notice to that effect from OSS.
- 8.8 OSS's signature on any delivery note of the Supplier is evidence of the number of packages received only and not evidence of the correct quantity of goods received or that the goods are in a good condition or of the correct quality.

9 SUPPLIER'S OBLIGATIONS

- 9.1 The Supplier warrants, represents and undertakes that:
 - 9.1.1 all services performed under this Agreement shall be performed with all due skill and care, in a good and workmanlike manner and otherwise in line with best practice within its industry ("Best Industry Practice");
 - 9.1.2 the Supplier Personnel will possess the qualifications, professional competence and experience to carry out such services in accordance with Best Industry Practice;
 - 9.1.3 the services will not in any way infringe or violate any Intellectual Property Rights, trade secrets or rights in proprietary information, nor any contractual, employment or property rights, duties of non-disclosure or other rights of any third parties; and
 - 9.1.4 it has full capacity and authority to enter into this Agreement and that it has or will obtain prior to the commencement of the services, any necessary licences, consents and permits required of it for the performance of the services.
- 9.2 The Supplier shall provide OSS with such progress reports, evidence or other information concerning the services as may be requested by OSS from time to time.
- 9.3 The Supplier shall be responsible for maintaining such insurance policies in connection with the provision of the services as may be appropriate or as OSS may require from time to time.
- 9.4 The Supplier shall procure that the Supplier Personnel take all reasonable steps to safeguard their own safety and the safety of any other person who may be affected by their actions, and the Supplier agrees to indemnify and keep indemnified OSS from all and any liabilities, obligations, costs and expenses whatsoever arising from any loss, damage or injury caused to OSS or any third party by the Supplier Personnel.

10 STATUS AND LIABILITIES

10.1 It is expressly understood that neither the Supplier nor the Supplier Personnel have the authority to act as agent for OSS or to contract on OSS's behalf.

- 10.2 The Supplier Personnel shall at no time be deemed to be employed or otherwise engaged by OSS.
- 10.3 The Supplier shall be responsible for paying the Supplier Personnel and for making any deductions required by law in respect of income tax and National Insurance contributions or similar contributions relating to the provision of the services. The Supplier agrees to indemnify OSS in respect of any claims that may be made by the relevant authorities against OSS in respect of tax demands or National Insurance or similar contributions relating to the provision of the services by the Supplier.
- 10.4 The Supplier shall, and shall procure that the Supplier Personnel shall, comply with all applicable statutes, rules and regulations in providing the services, including all immigration and employment requirements imposed by any applicable jurisdiction, and the Supplier shall indemnify and hold harmless OSS from damages arising out of any failure to do so.

11 TERMINATION

- 11.1 OSS may terminate this Agreement for any reason by providing 15 days prior written notice to the Supplier.
- 11.2 OSS may terminate this Agreement with immediate effect by providing written notice to the Supplier if:
 - 11.2.1 the Supplier or the Supplier Personnel commit any material or persistent breach of this Agreement;
 - 11.2.2 the Supplier fails to or refuses after written warning to procure that the Supplier Personnel provide the services properly required of them in accordance with this Agreement;
 - 11.2.3 the Supplier passes a resolution for winding up (other than for the purpose of solvent amalgamation or reconstruction), or a court of competent jurisdiction makes an order to that effect;
 - 11.2.4 the Supplier ceases to carry on its business or substantially the whole of its business; or
 - 11.2.4 the Supplier is declared insolvent, or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors; or a liquidator, receiver, administrative receiver, manager, trustee or similar officer is appointed over any of its assets.

12 INDEMNITY

The Supplier agrees to indemnify OSS against all claims, costs and expenses which OSS may incur and which arise, directly or indirectly, from the Supplier's breach of any of its obligations under this Agreement.

13 INTELLECTUAL PROPERTY RIGHTS

All Intellectual Property Rights produced from or arising as a result of the performance of this Agreement shall, so far as not already vested, become the absolute property of OSS, and the Supplier shall do all that is reasonably necessary to ensure that such rights vest in OSS by the execution of appropriate instruments or the making of agreements with third parties.

All materials including any Specifications supplied by OSS and any copies made by or for the Supplier shall be the property of OSS, shall only be used for the purpose of this Contract, shall be treated by the Supplier as strictly confidential and shall be

returned by the Supplier immediately on request to OSS at the Supplier's sole risk and cost.

14 FORCE MAJEURE

OSS shall not be liable for any delay or failure to perform any of its obligations under this Agreement if the delay or failure results from events or circumstances beyond its reasonable control, including but not limited to acts of God, strikes, lock outs, accidents, war, fire, flood or industrial disputes, and OSS shall be entitled to a reasonable extension of its obligations.

15 RELATIONSHIP OF PARTIES

Nothing in this Agreement shall be construed as establishing or implying any partnership or joint venture between the parties and nothing in this Agreement shall be deemed to construe either of the parties as the agent of the other.

16 ASSIGNMENT

The Supplier shall not be entitled to assign its rights or obligations or delegate its duties under this Agreement without the prior written consent of OSS.

17 SEVERABILITY

If any provision of this Agreement is held invalid, illegal or unenforceable for any reason by any court of competent jurisdiction such provision shall be severed and the remainder of the provisions herein shall continue in full force and effect as if this Agreement had been agreed with the invalid illegal or unenforceable provision eliminated.

18 WAIVER

No failure by OSS to enforce any of these Terms and Conditions shall constitute a waiver of its rights hereunder.

19 NOTICES

Any notice to be given by either party to the other may be served by email, fax, personal service or by post to the address of the other party given in the Purchase Order or such other address as such party may from time to time have communicated to the other in writing, and if sent by email shall unless the contrary is proved be deemed to be received on the day it was sent, if sent by fax shall be deemed to be served on receipt of an error free transmission report, if given by letter shall be deemed to have been served at the time at which the letter was delivered personally or if sent by post shall be deemed to have been delivered in the ordinary course of post.

20 NO THIRD PARTIES

Nothing in this Agreement is intended to, nor shall it confer any rights on a third party.

21 ENTIRE AGREEMENT

This Agreement contains the entire agreement between the parties relating to the subject matter and supersedes any previous agreements, arrangements, undertakings or proposals, oral or written.

22 CONFIDENTIALITY

The Supplier shall keep and procure to be kept secret and confidential all information disclosed or obtained as a result of the relationship of the parties under the Contract (including information as to the price which OSS pays the Supplier for the Goods and the existence of this Contract) and shall not use nor disclose the same save for the purposes of the proper performance of the Contract or with prior written consent of OSS.

23 PROPRIETARY INFORMATION

In the performance of this Agreement or in contemplation thereof, each party and its employees and agents may have access to private or confidential information owned or controlled by the other party relating to equipment, apparatus, programs, software, plans, drawings, specifications and other data (hereinafter 'Information'), and the Information may contain proprietary details and disclosures. All Information supplied by one party to the other which is clearly marked 'Proprietary', or which is Licensed Software, or which is derived there from (collectively, 'Proprietary Information') shall remain the exclusive property of the party supplying same. The receiving party shall use a reasonable degree of care, which in any event shall not be less that the same degree of care which the receiving party uses to protects its own proprietary and confidential information, to keep, and have its employees and agents keep, confidential any and all Proprietary Information. In keeping therewith, the recipient shall not copy or publish or disclose the Proprietary Information to others, or authorise its employees, or agents or anyone else to copy, publish or disclose it to others, without the disclosing party's written approval, nor shall the receiving party make use of the Proprietary Information except for the purposes of executing its obligations hereunder, and shall return the Proprietary Information to the disclosing party at its request. These nondisclosure obligations will not apply to Proprietary Information which: (a) becomes generally known to the public by publication or by any means other than a breach of duty on the party of the recipient hereunder; (b) is information previously known to the recipient; (c) is information independently developed by or for the recipient; or (d) is information released by the owning party without restriction or released pursuant to a judicial or governmental decree.

24 GOVERNING LAW AND JURISDICTION

This Agreement shall be governed by and construed in accordance with the law of England and the parties hereby submit to the exclusive jurisdiction of the English courts.